

Meaningful Training? Federal or a Private Sector approach?

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Why Cybersecurity training is relevant in Federal Government?

"Federal information is an asset of the Nation, not of a particular federal agency or its subordinate organizations" NIST 800-37, Rev. 1, Page D-3

Why Cybersecurity training is relevant in the Private Sector?

- New business opportunities and market trends "Users on mind" approach.
- Multiple regulations on place (PCI, HIPPA, SOX) and flexibility to adopt the most convenient framework
- Strong competition
- Sense of ownership
- Flexibility to allocate funds for cybersecurity training
- Willing to pay more for a better qualified work force





Revision of Existing Controls **SP 800s - Computer Security** (NIST 800-53, Rev. 4)

Control Family: Awareness and Training (4 Controls and 6 Controls Enhancements)

AT-01 - Security Awareness and Training Policy and Procedures

The organization develops and formally documents security awareness and training policy (SATP); SATP consider purpose; scope; roles and responsibilities; disseminates formal documented SATP including contractors/sub-contractors; defines the frequency of the SATP.

AT-02 - Security Awareness

- All new employees are required to attend the New Employee Orientation Briefing on IT Security. In addition, they are required to complete the web-based security training course within 3 days of entrance on duty.
- IT security training **above** the awareness level shall be provided to personnel who manage, design, implement or maintain systems.
- Management shall ensure that all network and system administrators having responsibility for
 performing installation, configuration and maintenance of systems and networks are identified and
 receive appropriate training in systems security. Because of time and resources, levels and type of
 training in systems security will be determined by each System Owner.





AT-02(1) - Security Awareness

Practical exercises in security awareness training that simulate actual cyber attacks.

AT-02(2) - Insider Threat

The organization includes security awareness training on recognizing and reporting potential indicators of insider threat.

AT-03 - Security Training

- The organization provides role-based security-related training before authorizing access to the system or performing assigned duties, and when required by system changes.
- The organization defines the frequency of refresher role-based security-related training.
- The organization provides refresher role-based security-related training in accordance with the organization-defined frequency.



AT-03(1) - Security Training (Environmental Control)

- The organization provides employees with initial training in the employment and operation of environment controls.
- The organization defines the frequency of refresher training in the employment and operation of **environmental controls**.
- The organization provides refresher training in the employment and operation of **environmental controls** in accordance with the organization-defined frequency.

AT-03(2) - Security Training (Physical security controls)

- The organization provides employees with initial training in the employment and operation of physical security controls.
- The organization defines the frequency of refresher training in the employment and operation of physical security controls.
- The organization provides refresher training in the employment and operation of physical security controls in accordance with the organization-defined frequency



AT-03(3) - Practical Exercises, (Scenarios' Based)

 The organization includes practical exercises in security training that reinforce training objectives.

AT-03(4) - Suspicious Communications And Anomalous System Behavior

- The organization defines indicators of malicious code.
- The organization provides training to its personnel on organizationdefined indicators of malicious code to recognize suspicious communications and anomalous behavior in organizational information systems.

AT-04 - Security Training Records (a)

• The organization documents and monitors individual information system security training activities including basic security awareness training and specific information system security training.



AT-04 - Security Training Records (b)

- The organization defines the time period for retaining individual training records.
- The organization retains individual training records in accordance with the organization-defined time period.

AT-05 - Contacts with Security Groups and Associations (withdrawn from AT)

The organization establishes and *institutionalizes* contact with selected groups and associations within the security community to:

- a) facilitate ongoing security education and training for organizational personnel
- b) stay up to date with the latest recommended security practices, techniques, and technologies
- c) share current security-related information including threats, vulnerabilities, and incidents.



- Redundant Controls AT-02(1); AT-02(2)...
- Reactive approach "...within 3 days of entrance on duty"
- Confusing language "...above the awareness level shall be provided to personnel who manage..."
- Unclear definitions "... system administrators ... receive **appropriate** training in systems security..."
- Subliminal suggestions "Because of time and resources, levels and type of training in systems security will be determined by each System Owner
- "Unique," complex, and unpractical security Framework
- Minimum consequences personnel' "pampering"
- Lack of incentives and professional growth
- <u>Budget</u> <u>never</u> used in this control



SA- System and Services Acquisition – **Budget**



ALLOCATION OF RESOURCES

Control: The organization:

- Determines information security requirements for the information system or information system service in mission/business process planning;
- Determines, documents, and allocates the resources required to protect the information system or information system service as part of its capital planning and investment control process; and
- Establishes a discrete line item for information security in organizational programming and budgeting documentation.

<u>Supplemental Guidance</u>: Resource allocation for information security includes funding for the initial information system or information system service acquisition and funding for the sustainment of the system/service. Related controls: PM-3, PM-11.



Differentiated training - depending of Information System Classification - cost factor/administrative burden?

	CNTL NO.	CONTROL NAME	PRIORITY	INITIAL CONTROL BASELINES							
				LOW	(MOD	HIGH					
	Awareness and Training										
	AT-1	Security Awareness and Training Policy and Procedures	P1	AT-1	AT-1	AT-1					
	AT-2	Security Awareness Training	P1	AT-2	AT-2 (2)	AT-2 (2)					
	AT-3	Role-Based Security Training	P1	AT-3	AT-3	AT-3					
	AT-4	Security Training Records	P3	AT-4	AT-4	AT-4					
П	AT-5	Withdrawn									
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From: NIST SP 800-53 Revision 4, Page D-3



Lack of enforcement – only other 3 controls "enforced"

- a) Contingency Planning, (CP-3): Contingency Training
- a) Incident Response, (IR-2): Incident Response Training
- **a) System and Services Acquisition,** (SA-16): Developer-Provided Training



TABLE D-4: SUMMARY — AWARENESS AND TRAINING CONTROLS

	CONTROL NAME Control Enhancement Name	WN	ASSURANCE	CONTROL BASELINES		
NO.		WITHDRAWN		LOW	MOD	HIGH
AT-1	Security Awareness and Training Policy and Procedures		х	X	X	Х
AT-2	Security Awareness Training		Х	Х	X	Х
AT-2(1)	SECURITY AWARENESS PRACTICAL EXERCISES		Х			
AT-2(2)	SECURITY AWARENESS INSIDER THREAT		Х		X	Х
AT-3	Role-Based Security Training		Х	х	X	Х
AT-3(1)	ROLE-BASED SECURITY TRAINING ENVIRONMENTAL CONTROLS		Х			
AT-3(2)	ROLE-BASED SECURITY TRAINING PHYSICAL SECURITY CONTROLS		Х			
AT-3(3)	ROLE-BASED SECURITY TRAINING PRACTICAL EXERCISES		Х			
AT-3(4)	ROLE-BASED SECURITY TRAINING SUSPICIOUS COMMUNICATIONS AND ANOMALOUS SYSTEM BEHAVIOR		Х			
AT-4	Security Training Records		х	х	Х	х
AT-5	Contacts with Security Groups and Associations	Х	X Incorporated into PM-15.			

From: NIST SP 800-53 Revision 4, Page D-14

PM Family – Program Management "hanging"





Electronic "Pearl Harbor"

- OBM Circular A-76 (Revised on May 29, 2003), recognized that federal agencies may be as or more efficient and effective as private sector organizations.
- From 2009 2013, the number of data breaches in the Federal Government went from 26,942 to 46,605 (only published)
- 21% all federal information security breaches in 2013 were traced to government workers who lacks of appropriate training
- \$10 billion was spent by the Federal Government in 2014 as effort to protect "privilege" information, but the
 Associated Press publish a report in which assert at least 50% of federal data breaches this year were caused by
 federal personnel
- The Global Information Security Workforce estimated an increase of 13% each year, (after 2017), for highly qualified personnel in Cybersecurity.
- McKinsey forecast over 150,000 untaken positions in Cybersecurity by 2018 because lack preparation and specialization
- TrendMicro consider that Cybersecurity professions will be growing 12 times faster than the whole job market by 2018.
- 70 percent of the professional workforce will conduct their work on personal smart devices by 2018
- Cybercriminal underworld is becoming well-organized and the reasons are multiple and details unknown
- USA Federal Government is projected to spend \$65 billion on cybersecurity contracts between 2015 and 2020, but the specific amount dedicated to training still under calculation



Considerations

- IT Certs, a college degree, diploma?
- Simplification of existing controls
- Practicality of existing framework (over 110 Controls as part of SP-800).
- NIST 800-53, Rev. 4 = 462 pages
 - > PCI = 112 pages



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